

Modplan Appointment Release
23rd September, 2013
approved

Modplan appoints Customer Account Manager

Leading VEKA trade fabricator Modplan has further strengthened its customer service team by announcing the appointment of Mary Brennan as an internal Customer Account Manager. Modplan's Managing Director, Heidi Sachs, said, "We are delighted to have Mary on board. She has a wealth of experience in supporting customers and building positive relationships, which is a perfect fit for our customer-focused business."



Mary said, "Joining Modplan is an exciting opportunity because the company's approach to customer service is as proactive as mine. I'm looking forward to putting my "can do" attitude to good use and offering a premier service to all our customers using my industry knowledge."

Mary joins Modplan with a wealth of related industry experience, having spent over 25 years in the world of residential doors. Her role at Modplan will be to provide customer service excellence on a day-to-day basis, build strong relationships and keep customers up-to-date on new products and services.

Modplan is renowned for its commitment to building long-term, mutually profitable relationships with its customers. It's clearly an approach that's paying off, since the company posted a record turnover last year. Mary joined the team in August and has added further experience and passion for customer service, demonstrating Modplan's intention to set the gold standard when it comes to trade fabrication partnerships.

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